



# CITY OF EAST GRAND RAPIDS

750 LAKESIDE DRIVE SE-EAST GRAND RAPIDS, MICHIGAN 49506

## NOTICE Temporary Water Service Disruption

Dear East Grand Rapids Resident/Property Owner:

The City of East Grand Rapids Department of Public Works or a contractor working on behalf of the City will be replacing the City water service to your home tomorrow (between the newly rehabilitated water main and stop box/shut off typically between the sidewalk and street). Unfortunately, in order to do this work, it will be necessary to shut off water service for up to several hours to replace the line.

This is the final step related to the water main rehabilitation project in the area. The contractor, Fer Pal, in conjunction with the City, completed the project as anticipated in November. As was noted in the mailed notice, weekly updated construction progress online (please go to [www.eastgr.org](http://www.eastgr.org) and click the quick links "construction" update tab) and posted at each construction site, water service line replacements will be completed through the fall into the winter (early December completion is anticipated).

You are receiving this notice because the City water service line to your home is noted as a maintenance issue from records or there may be a material that must be removed during a project, such as galvanized or lead pipe material. Because there are no service line records for older infrastructure (records from 1926 for Elmwood and Oakwood), the City has assumed that there may be the possibility of galvanized or lead service lines due to the era of installation and because hydro-excavating to view a service line during the project is not recognized as being fully accurate. Services will not be replaced if records show a service line has been replaced with copper or plastic material or, if when excavated, it is clear the service line is copper. If, when excavated, the service line is galvanized or lead pipe, the service will be replaced that day. No additional caution is needed because the service line material will be copper tied to the existing home owner side of copper or plastic the day of notification (unless notified separately of homeowner side service being galvanized or lead).

The City of East Grand Rapids conducts lead/copper testing as required and approved by DEQ/EGLE and due to orthophosphate corrosion control treatment of water (interior coating barrier of pipes) with the partnership with the City of Grand Rapids as our source supplier, the City has not had an exceedance of lead or copper testing limits and maintains excellent water quality.

The Department of Public Works understands how inconvenient water disruptions are. Please know that every effort will be made to minimize the impact to you and your neighbors. Water service line replacements that are started will be completed and backfilled up to the street surface the day of. Asphalt material will be placed shortly after each service line replacement. In advance of water service line replacement per this notice, it is recommended that residents fill several containers as well as sinks and tubs with water in advance so that water is available while service is temporarily disrupted. We regret any inconvenience that this work may cause you, however, it is important this work take place to keep the drinking water supply distribution system working safe and reliably.

Street access will be maintained for local ingress and egress while work is taking place during daytime hours. Streets that have had utility work completed this fall will be street mill and overlay projects in spring of 2020.

If you have any further questions, you may contact the Department of Public Works Operations M-F from 7:00am-3:30pm at 616-940-4870 or Department of Public Works Administration/Engineering M-F from 8:00am-5:00pm at 616-940-4817. After hours emergency calls may be placed by contacting Kent County Dispatch by calling 9-1-1.

Thank You-Department of Public Works